

March 2024

Dear Healthcare Provider

## **Avoiding frustrations relating to tariff 286 (prosthesis) and 055 (ECT) on claims**

### **Claims relating to tariff 286 (prosthesis)**

The prosthesis benefit on Momentum Medical Scheme's Evolve, Custom, Incentive, Extender and Summit Options covers a maximum of two events per beneficiary per year. When a provider submits a prosthesis claim on different header levels, it is reflected as separate lines on our system, resulting in the first two lines incorrectly utilising the member's maximum of two events for the year. Therefore, the balance of the lines is rejected on pay code 22 (maximum limit for prosthesis reached), which leads to incorrect payments, unnecessary shortfalls, claims queries and escalations, as well as member frustration.

To prevent the above scenario, please make sure that your practice submits prosthesis (286) claims on a single header level line with multiple sublines of NAPPI codes, so that when we receive the claim, our system will correctly map it to one event.

This will prevent the rework and delays of manually reprocessing the claims involved.

### **Claims relating to tariff 055 (ECT)**

It has also come to our attention that theatre time is being claimed with tariff 055. Please note that, as per billing guidelines and rules, no per minute fee is chargeable with this tariff code. We therefore request that you do not claim tariff 071 or 081 with tariff 055.

Kind regards

**Provider Management**  
Momentum Health Solutions